

Daniel Zender — Fiji references 2004/2005

Table of Contents
(sorted descending by date)

| | | |
|-----------------------------------|--|---|
| Fiji Institute of Applied Studies | Website | 2 |
| Lawaki Beach House | Feasibility study, website, accounting support, e-mail marketing | 3 |
| Telecom Fiji Limited | Training | 4 |
| Vinod Patel & Company Limited | Work reference | 5 |



Fiji Institute of Applied Studies

14 Vesi Crescent, Waiyavi, Lautoka
Phone: (679) 665 2595
Fax: (679) 665 2596

P O Box 7580, Lautoka, FIJI
email: fias@connect.com.fj
website: <http://www.fijianstudies.org>

Publisher
Fijian Studies:
A Journal of
Contemporary Fiji

2 August 2005

To Whom It May Concern

This is to state that we have utilized the services of InfoTECH since 2003.

We are publishers of academic materials, including a journal *Fijian Studies: A Journal of Contemporary Fiji*. Full details on our publication program and our activities can be found on our website: <http://www.fijianstudies.org>.

On 23 June 2003 InfoTECH helped us to register our domain name with Fijihosting.com. We also contracted InfoTECH to develop a website for us. Our main concern was that the website had to load fast.

Prior to the launch of the first volume of our journal *Fijian Studies*, which took place on 20 August 2003 at the University of the South Pacific, InfoTECH trained our staff on updating the website. The site was officially launched on 18 September in Lautoka.

We are very happy with the work provided by Daniel Zender of InfoTECH/Fijihosting and appreciate his continuous trouble-shooting support. We also thank InfoTECH for giving us the opportunity to pay their invoice in monthly installments.

Since his departure to Switzerland towards the end of 2004, Daniel Zender – now the *pro-bono* webmaster of Fijihosting.com – has updated and enhanced our website regularly. We normally send him the information and he formats and publishes the same on the site. We are grateful for this service.

We have no hesitation in recommending InfoTECH, Fijihosting or Daniel Zender to anyone who needs honest consulting and reliable web services.

Dr. Ganesh Chand
Trustee

Lawaki Beach House, Beqa Island
PO Box 258, Pacific Harbour, FIJI ISLANDS
Phone (mobile): (+ +679) 992-1621
Phone mainland: (+ +679) 3381273
info@lawakibeachhouse.com
www.lawakibeachhouse.com



21 June 2004

To Whom It May Concern:

My husband and I made first contact with Mr. Daniel Zender of InfoTECH end of 1999, one year after our arrival in Fiji. However, we already knew him from the early 90s when he was still living in Switzerland.

Initially he helped us when we experienced PC problems. In October 2001 he assisted us with the compilation of a feasibility study and bank loan application for our new eco-tourism venture. He also prepared the accounts in a general ledger software.

By May 2002, Daniel finished our website in both English and German. He also did the initial site marketing to travel agents in Switzerland.

Since we have no Internet access in our small eco-resort, we are continuing to use his service for both e-mail communication and sporadic website maintenance.

We have experienced Daniel as an extremely helpful and trustworthy person. Thanks to his IT experience and extensive business knowledge he has given us valuable advice on numerous occasion.

Without hesitation, we can recommend him to anyone who needs the honest and reliable services of a web designer or IT consultant.

Contact me by your preferred means for any further information about InfoTECH or Daniel.

A handwritten signature in purple ink, which appears to read 'Ch. Tawake', is positioned above the printed name.

Christine Tawake-Bachofner



Your reference
In reply please quote

19 March 2004



TO WHOM IT MAY CONCERN

This is to confirm that InfoTECH has been providing various training related services to our business unit for the past few years.

Last year InfoTECH assisted us in carrying out our training needs analysis and subsequent formulation of a training plan. Particular attention was given to our unique telecommunications network and the training needed to commission a \$3M country wide voice and data network. After several assessment interviews skill weaknesses were identified.

InfoTECH responded with a task oriented, customised workshops, which included theory and practical sessions to meet our needs. The up-skilling of our engineers was done by InfoTECH's instructor, Mr Daniel Zender and their experienced Cisco Certified Network Professional [CCNP] Mr Martin Stein.

After each workshop, InfoTECH Training Centre has supplied us with appraisal questionnaires which each participant had completed individually after the course. These appraisals plus our own internal course evaluation procedures assisted us in assessing the quality of the training delivered and the additional training needs for our continuous staff development and future programme.

Our staff have a high rating for the quality of these customised training from InfoTech.

So far, we have been very satisfied with InfoTECH's services.

I am pleased to recommend InfoTECH to other organisations.

Please feel free to contact me for any further queries.

Yours faithfully

[C P Anuj]

Manager Engineering Design & Estimate

EDWARD STREET . PRIVATE MAIL BAG SUVA . FIJI ISLANDS
PHONE: 330 4019 . FAX: 330 1765

www.TelecomFiji.com.fj

19th February 2004

TO WHOM IT MAY CONCERN

Mr Daniel Zender, born 30/10/1957, started as external Systems Analyst in our company on 21 June 1994. Initially, he was involved with the drafting of our IT specification and the evaluation of a new integrated accounting software. Later, he performed the installation and setup of the selected SBT Pro 2.5 accounting software (now sold as ACCPAC Pro Series) on a new Novell NetWare server.

In May 1995 he was promoted to MIS Manager and took on additional responsibility for the SBT software and Novell NetWare network at our Centrepont branch in Suva. He also was managing several staff entering and maintaining items in our inventory system consisting of more than 20,000 articles. In September 1996 Daniel has assisted the Lautoka branch with the SBT installation. He also provided installation and first-tier support for our companies Ba Industries Ltd and Tubemakers & Roofmart (Fiji) Limited.

Due to the expiring of his work permit of his consulting Daniel resigned by end of June 1997.

We continued, however, to use the uses of Daniel until today. He assisted our company with the SBT release change from 2.5 to 3.2, installed and configured several new Windows 2000 Servers and helped with Foxpro source code modifications.

During all this time we have experienced Daniel as an IT professional of high calibre. Our company has benefited from his vast experience in both computerized accounting systems and generic PC hardware and software. His pragmatic development /implementation approach, professional work behavior and his inter-personal communication skills were and are appreciated by both management and staff. He always gave us honest expert advice.

We do not hesitate to recommend Mr. Daniel Zender to any organization that requires the services of an experienced IT consultant.



.....
JAYANTI S PATEL
DIRECTOR

KING'S ROAD, BA, FIJI. PHONE: (679) 674411
P.O. BOX 434 TELEX 6241 VINCO FJ FAX: (679) 670252

HEAD OFFICE: BA. BRANCHES: SIVA, SIVA CENTREPOINT, LAUTOKA, NADI, SIGATOKA, BAKIRAKI, LABASA